EnergyHub Referral Incentive Program for Save on Energy Peak Perks

Terms and Conditions

Effective date: 11/1/2026

EnergyHub Canada ULC (EnergyHub) is offering the Referral Incentive Program for Save on Energy Peak Perks (the Referral Program) to eligible current participants in the Save on Energy Peak Perks Program offered by the Independent Electricity System Operator (IESO).

The Peak Perks Program is administered and delivered by EnergyHub as a service provider to the IESO. The Referral Program is offered, administered and delivered by EnergyHub on its own account and is separate and distinct from the Peak Perks Program.

By registering for, participating in or receiving a referral incentive under the Referral Program (Referral Incentive), you agree to these Terms and Conditions (the Referral Terms).

1. Who can participate

To participate as a referrer, and be eligible to receive a Referral Incentive, you must:

- Be a current participant in the Peak Perks Program (a Current Participant)
- Be compliant with the terms and conditions applicable to the Peak Perks Program
- Be 18 years of age or older
- Register for the Referral Program through: https://greatergrid.com/refer-peakperks
- Comply with these Referral Terms and all applicable laws

The Referral Program is not open to EnergyHub or IESO employees or contractors and cannot be combined with other offers. No substitutes will be provided if you're ineligible.

EnergyHub may refuse, suspend, or remove a person from the Referral Program if it reasonably believes that the person is ineligible or has engaged in fraud, abuse, or conduct that breaches these Referral Terms or applicable law.

2. How the Referral Program works

If you meet the eligibility criteria, once you register for the Referral Program at https://greatergrid.com/refer-peakperks EnergyHub will provide you with a unique referral link (a Referral Link). You may share your Referral Link with a friend or family member who lives at a residence in Ontario other than your own.

To be eligible for a Referral Incentive, a referred person must, through your Referral Link:

- Complete the referral form,
- Apply to participate in the Peak Perks Program,

- Be accepted by the IESO into the Peak Perks Program in respect of a smart thermostat that is not already enrolled in that program, and
- Complete all other steps required to become a Peak Perks Program participant

Eligibility and acceptance into the Peak Perks Program is determined under the terms and conditions applicable to the Peak Perks Program (the Peak Perks Terms) and applicable Peak Perks Program requirements. The IESO's decisions concerning eligibility and acceptance into the Peak Perks Program are final.

3. Referral Incentive

For each person you refer who meets each of the requirements identified above, EnergyHub will provide you (i.e., the current participant in the Peak Perks Program associated with the applicable Referral Link) a Referral Incentive in the form of a $25 CAD prepaid credit card.

A Current Participant may receive no more than thirty (30) Referral Incentives under the Referral Program, unless EnergyHub determines otherwise in its sole discretion.

No Referral Incentive will be provided if the referred person applies for or becomes a Peak Perks Program participant without using the applicable Referral Link.

EnergyHub will arrange delivery of a Referral Incentive after confirming eligibility and is expected to occur within 60 days after confirmation. Your incentive will be delivered via email from **noreply@tangocard.com.**

EnergyHub may withhold, deny, or reverse a Referral Incentive where it reasonably determines that a referral is incomplete, invalid, fraudulent, duplicated, manipulated, or otherwise inconsistent with these Referral Terms or applicable law.

4. Sharing your Referral Link

You are responsible for the way you share your Referral Link. You must not:

- Send spam or unsolicited commercial electronic messages
- Use bulk, automated, misleading, or deceptive communications
- Pay for advertising, sponsored placements, lead-generation services or other commercial promotion of your Referral Link
- Use your Referral Link for a commercial, business, resale, or promotional purpose
- Post your Referral Link on coupon, deal, referral-code or similar public websites, or

- Make inaccurate or misleading statements about EnergyHub, the IESO, Save on Energy, the Peak Perks Program or any incentive

If you share your Referral Link using email, text message, direct message or another electronic message, you must comply with Canada's anti-spam legislation (CASL). Do not send a message unless you have the recipient's consent or another lawful basis to send it. A personal or family relationship may be a lawful basis only where it meets the requirements of CASL, i.e. that the recipient is a close friend or family member with whom you have had prior direct, voluntary, two-way conversations.

If you share your Referral Link through a social-media platform, you must also comply with that platform's terms of use.

5. Privacy and choices

Referral Program privacy Information

Personal Information collected by EnergyHub in connection with the Referral Program will be used or disclosed by EnergyHub for the sole purpose of administering the Referral Program and will be secured and destroyed in accordance with EnergyHub's Privacy Policy.

EnergyHub will use, disclose, and retain personal information collected for the Referral Program only as needed to administer the Referral Program, prevent and investigate fraud, provide Referral Incentives, and meet legal obligations.

6. Fraud, misuse, and program integrity

EnergyHub may monitor and review referral activity to prevent, detect, and respond to fraud, abuse, and misuse. This may include checking whether a referral is duplicated, whether the referred person is a new Peak Perks Program participant, whether the Referral Link was used, and whether the conditions in these Referral Terms have been met.

EnergyHub may cancel a Referral Incentive, remove a participant from the Referral Program, or take other reasonable steps to protect the integrity of the Referral Program where it identifies suspected fraud, misuse, or a breach of these Referral Terms.

7. Programme period, changes, and termination

The Referral Program begins on September 1, 2026 and ends on December 31, 2026, EnergyHub and the IESO mutually choose to extend it in their sole discretion.

EnergyHub may change, suspend, or end the Referral Program where reasonably necessary, including to comply with law, address fraud, protect programme integrity, or comply with an IESO direction. Any change will not affect a Referral Incentive already earned before the effective date of the change, except where the referral was fraudulent, invalid, or made in breach of these Referral Terms or applicable law.

8. General

The Peak Perks Terms govern a person's application for, enrolment in and participation in the Peak Perks Program. These Referral Terms govern only this Referral Incentive. If there is a conflict between these Referral Terms and the Peak Perks Terms, the Peak Perks Terms govern in relation to the Peak Perks Program and these Referral Terms govern in relation to the Referral Incentive.

EnergyHub is not responsible for a person's decision not to apply for or participate in the Peak Perks Program, for an application that is not accepted, or for circumstances outside EnergyHub's reasonable control that prevent use of a Referral Link or delivery of a Referral Incentive.

These Referral Terms are governed by the laws of Ontario and the federal laws of Canada applicable in Ontario. If any part of these Referral Terms is unenforceable, the remaining parts will remain in effect.

For questions about the Referral Program, contact EnergyHub at referral@greatergrid.com.